



MISSED APPOINTMENT/LATE CANCEL POLICY

We feel the doctor/patient relationship is built on mutual trust and respect. As such, we strive to be on time for your scheduled appointments, and ask that you give us the same courtesy. We understand that unforeseen circumstances occasionally occur and you will be unable to keep your scheduled appointment. Please see our missed/cancelled appointment guidelines below.

If you are unable to keep your scheduled appointment, we require a 24-hour notice (1-full business day) so that we may accommodate the dental needs of another patient. This guideline applies to both visits with our hygienist and our doctors. If an appointment is cancelled or rescheduled within 24 hours of the reserved appointment time, Natural Smiles Dental Care may charge the patient a small cancellation fee.

Hygiene Visits: All patients will receive the opportunity to miss one scheduled appointment. A \$30 fee will be charged to the patient account for any additional late-cancel/failed appointments.

Doctor Visits: Because we do not schedule several operative patients at the same time, all appointments are reserved exclusively for you. In the event of a late cancel/failed doctor's appointment, the patient is charged a \$40 fee.

Thank you for choosing Natural Smiles Dental Care as your dental health provider.

Dr. Madelyn Pearson & Dr. Amy Ha Truong

Patient Signature: _____

Date: _____

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